

# HMICFRS 2021 Inspection Report Action Plan - Efficiency



Last Update: May-23

Sub-category	HMICFRS inspection report finding	Finding type	Overall RAG Status	PMO Project link	Delivery Lead	SMT Sponsor	Delivery Date	May 2023 Update	Project Status	Evidence to support completion
Making best use of resources	The service should have effective measures in place to assure itself that its workforce is productive, that their time is used as efficiently and effectively as possible and in a more joined up way to meet the	Area for Improvement	On Track	Portfolio Management Office Project	Head of Technology, Transformation, and PMO	Finance and Assets	Q4 22/23	The PMO is now part of BAU.	Complete	
				Performance Management framework	Data Intelligence Team Manager	Technology, transformation and PMO	Service measures 22/23 Next Level measures 23/24	The BFRS Performance measures are presented quarterly to the Performance Monitoring Board, Executive Committee and Fire Authority. Further work is ongoing to build a framework that sits around the measures and look at how we drill down to the next level to support individual teams	On-Track	
Making best use of resources	The service should actively seek further collaboration opportunities with other Thames Valley fire services, to achieve value for money and better outcomes for the public.	Area for Improvement	Complete	Thames Valley Breathing Apparatus procurement	GC Technical	Protection, Assurance and Development	01/04/2023	BFRS went live with new BA equipment in April 2023. The roll out of the Interspiro sets form part of our ongoing commitment to ensure our crews have the best equipment, to enable them to provide the best response to our communities.  The contract with Interspiro is part of a wider Thames Valley Collaboration which aims to deliver full interoperability at incident grounds across Thames Valley. The BA collaborative contract is worth a total of £1,768,468 across the three services. The collaborative procurement process delivered a total joint cost avoidance saving of £532,178, with an individual saving to BFRS of £187,239.  BFRS is the second of the three services to go live with the new sets, and this milestone marks a significant achievement in the three-year project which will ultimately see the same equipment used by firefighters in each of the three Thames Valley Services.	BAU	
				Emergency Service Mobile Communications Programme	Programme Manager	Technology, transformation and PMO	2025/26	The programme is currently paused. Governance arrangements for ESMCP have been updated following the national pause of the programme.	BAU	
				Thames Valley National Operational Guidance	GC Technical	Protection, Assurance and Development	Mar'22:Phase 1 Sept '22: gap analysis - implemented NOG	Thames Valley area uses a seamless cross border mobilisation process of FRS assets via Thames Valley Fire Control Service, 200+ consistent and standardised operational policies and information notes have been aligned to National Operational Guidance to ensure firefighters can work together using the same operational guidance, training and equipment, while providing a world class and professional service to the communities, residents and visitors of Oxfordshire, Royal Berkshire and Buckinghamshire.	BAU	
				Thames Valley Fire Investigation	GC Protection	Protection, Assurance and Development	01/10/2023	This project is monitored and reviewed by the BFRS PMO and the Thames Valley collaboration boards but is on target as it has now entered a soft state process as it incorporates the new procedures. Steady state is expected to be in 2024 well ahead of any national expectations.	BAU	
				2022/23 reset of the collaboration framework for Thames Valley	pan-directorate	Technology, Transformation and PMO		This action is complete	Complete	
Making the fire and rescue service affordable now and in the future	The service needs to assure itself that it is maximising opportunities to improve workforce productivity and develop future capacity through use of innovation, including the use of appropriate and up-to-date technology.	Area for Improvement	On-Track	Various	pan-directorate	Technology, Transformation and PMO	Ongoing	Work continues to deliver the ICT strategy and ensure all staff have the correct technology - Work started on updating onsite server - New PC's have been installed on all stations	On-Track	
Making the fire and rescue service affordable now and in the future	The service should have a clear and sustainable strategic plan for the use of its reserves which promotes new ways of working.	Area for Improvement	Complete	BAU	Director of Finance and Assets	Finance and Assets	18/11/2020	Following the Local Government Finance Settlement 2022-23 and the budget setting meeting in February 2023, the Financial Strategy and Reserves Strategy have been updated again to reflect the Service's significantly improved financial position and outlook. The two strategies will be presented to the Executive Committee at its meeting on 12 July 2021.	Complete	<a href="https://bucksfire.gov.uk/documents/2020/11/item-7-executive-committee-financial-strategy.pdf/">https://bucksfire.gov.uk/documents/2020/11/item-7-executive-committee-financial-strategy.pdf/</a> <a href="https://bucksfire.gov.uk/documents/2020/03/reserves_strategy_2018_-_2023.pdf/">https://bucksfire.gov.uk/documents/2020/03/reserves_strategy_2018_-_2023.pdf/</a>
Making the fire and rescue service affordable now and in the future	The service needs to make sure that its fleet and estate strategies are regularly reviewed and evaluated to maximise potential efficiencies.	Area for Improvement	Complete	BAU	Property Manager/Fleet Manager	Finance and Assets	23/24	The Property Strategy has been extended and updated to align the period covered with the Public Safety Plan 2020-25 and will be presented to the Executive Committee for approval at its meeting on 12 July 2021. A revised Strategy will subsequently be produced to align with the Community Risk Management Plan 2025-30.	Complete	<a href="https://bucksfire.gov.uk/documents/2020/03/property_strategy_2018_-_2023.pdf/">https://bucksfire.gov.uk/documents/2020/03/property_strategy_2018_-_2023.pdf/</a>
				BAU	Fleet Manager	Finance and Assets	01/04/2022	The Fleet Strategy has been extended and updated to align the period covered with the Public Safety Plan 2020-25 and will be presented to the Executive Committee for approval at its meeting on 12 July 2021. A revised Strategy will subsequently be produced to align with the Community Risk Management Plan 2025-30.	Complete	[to be added once uploaded to Committee papers section of website - same as for above]